Houston Learning Center
6B User Conference
Ponte Vedra, FL
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All relative statements are with respect to GE technology unless otherwise noted.
Power Services Training
Houston Learning Center

- 15-acre state of the art campus
- Field Engineer, Technician, Craft and Customer training
- Aeroderivatives, Controls, Excitation, Gas and Steam Turbine, Generator, Global Installation and Commissioning, and I&LES
- Up to 400 students per day
- Three main buildings, ranging from 20,000 to 45,000 square feet
- Building 2 is occupied by FieldCore Training and utilized for craft training.
- Building 3 has areas for Aeroderivatives, Controls and Excitation training.
Training Focus

**Customer Training**
- Technical abilities
- Product knowledge
- Site Operations

**Field Engineers**
- Technical skills
- Parts & product knowledge
- Troubleshooting
- People leadership
- Project management
- Quality systems
- Installations
- Start Up/Commissioning

**Business Operations**
- Operations
- Financial acumen (CSA)
- Customer Service
- Outage planning
- Risk management
- Parts & product knowledge
- Quality systems
- Contract Mgmt
- Project Management

**On Site Services/Craft**
- Technical skills
- Specialized repairs
- Inspection services
- Parts & product knowledge
- Product & technical specifications
- Quality systems
- Craft knowledge

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Power Services Training is structured to fulfill Power Services technical, business, and customer training needs.

- **7,500+ Customers trained***
- **51 Countries**
- **1,300+ Classes Taught**
- **80%+ NPS**
- **78 Instructors**
- **2,900+ GE employees trained from 83+ Countries**
- **17 Qualification programs**
- **7 Competency programs supported**
- **990+ Craft labor/OSR employees trained**
- **45+ Cross-training classes executed**
GE Power Services Customer Training
Flexible training solutions to meet your total plant needs

GAS TURBINES | STEAM TURBINES | GENERATORS | BOILERS | CONTROLS

Delivering ~1,800 courses per year
To ~7,500 customers in 50+ countries

Plan & Install
Operate & Maintain
Upgrade
Optimize

ONLINE SELF-PACED LEARNING
OPEN ENROLLMENT AT LEARNING CENTER
SITE SPECIFIC AT CUSTOMER SITE OR LEARNING CENTER

Managers & Supervisors
Operators
Mechanical Maintenance Engineers
Electrical Maintenance Engineers
Instrumentation & Controls Specialists

Link to customer training site –